



Hybrid Care: Balancing In Person and Virtual Visits

SUMMARY

Health care delivery organizations were plunged into telehealth overnight as a result of the COVID-19 pandemic. As the pandemic wanes, many are left wondering: What role will telehealth play in our future care model? Without an effective hybrid care strategy, clinical and operational challenges soon arise ranging from scheduling and billing to care coordination.

This engagement will enable organizations to achieve a sustainable balance between in-person and virtual care visits.

PROCESS

We will work with your clinical, operational, administrative, financial, and technical leadership to address:

- Guide the development of a clear model for telehealth in the care system of the organization.
- Integration of telehealth in urgent care, wellness, and chronic disease management.
- Hybrid Care Scheduling Models.
- Optimization of the care team and care processes.
- Setting the care team up for success.

CUSTOMIZATION OPTIONS

This engagement can be structured as Advisory (“We’ll guide you”), Collaborative (“We’ll do it with you”) or Managed (“We’ll do it for you”). The consultation and pricing will be adjusted to the structure of the engagement as well as the types and number of provider organizations within the ACO or CP.

Contact us at : [MA-TA@ spreadinnovation.com](mailto:MA-TA@spreadinnovation.com)

PRICE:
\$5000

TIME FRAME:
Ongoing Availability

PROJECT LENGTH:
UP to 3 weeks and 32 hours of consulting time.

THIS PROJECT IS FOR:
Individual primary care organizations within an ACO (e.g., an FQHC).

DOMAINS:
Telehealth
Performance Improvement