



# Establishing a Remote Patient Monitoring (RPM) Program for Chronic Care Management

## SUMMARY

The high prevalence of chronic conditions is a pervasive and costly problem that also presents a large burden on patients, families, and caregivers. Recent technical innovations and introduction of reimbursements have made remote chronic care management a clinically and financially viable solution that can improve outcomes and reduce overall utilization.

This engagement will enable you to design and launch an effective chronic care management program.

## PROCESS

A We will work with your clinical, operational, administrative, and technical leadership to create a tailored program that addresses:

- 1) Strategic, Clinical and Business Case Development
- 2) Clinical, Operational, and Administrative Workflow Design
- 3) Technology Specification and Vendor Selection
- 4) Operationalization (e.g., performance management, legal/regulatory compliance, billing, training, operational & technical support, marketing, etc.)
- 5) Proof-of-Concept (including design improvements, assumption validation, etc.)
- 6) Program Implementation (including training, deployment, organizational change management)

## CUSTOMIZATION OPTIONS

This engagement can be structured as Advisory, Collaborative or Managed:

A) Advisory: “We’ll guide you”; B) Collaborative: “We’ll do it with you”, or Managed: “We’ll do it for you”

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**PRICE:**  
**\$30,000**

**TIME FRAME:**  
**Ongoing Availability**

**PROJECT LENGTH:**  
**This engagement will take on average 12-24 weeks depending on client responsiveness, client availability, and on the number and types of organizations within the ACO or CP.**

**THIS PROJECT IS FOR:**  
**Individual delivery organizations within an ACO (e.g., an FQHC) or Community Based Organization.**

**DOMAINS:**  
**Telehealth**  
**Performance Improvement**