



# Telehealth Optimization Sprint

## SUMMARY

This ten-week sprint is a peer learning model to help an ACO foster sharing across its network of provider organizations in order to build capacity for optimized telehealth services. It is designed for participation of up to 10 primary care organizations within a single ACO.

At the conclusion of the sprint the organizations will have achieved the following:

- Developed a roadmap for their telehealth services.
- Achieved clarity on how telehealth fits into the overall strategic direction of the organization.
- Refined workflows to better optimize use of staff and improve experience of care for all involved.
- Developed a clear understanding of their business case for telehealth.

## PROCESS

Organizations meet weekly via video conference and work through a ten- week curriculum of evidence-based approaches to telehealth derived from seasoned telehealth organizations. Expert faculty guide peer sharing and help organization address local challenges.

## CUSTOMIZATION OPTIONS

The sprint can be customized based on the goals and objectives of the sponsoring organization..

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### PRICE:

**\$40,000 for up to 10 primary care organizations within a single ACO**

### TIME FRAME:

**Recurring 10-week cycles**

### PROJECT LENGTH:

**Ten weeks**

### THIS PROJECT IS FOR:

**Groups of primary care organizations within an ACO**

### DOMAINS:

**Telehealth  
Performance Improvement**